

5th March 2010

Bill Collins
Coordinator – GIS & Spatial Systems
AECOM Pty Ltd
GPO Box 1823
MILTON QLD 4064

Our Ref:

Dear Bil

Personal Reference Regarding Secondment to GIS Manager Role in NS&C

Bill joined QR Network (NS&C) on a short term secondment as a GIS Manager at a time when the GIS capability was relatively new and immature. Bill was tasked with developing a small team of GIS professionals with an appropriate level of governance and process. Bill set about this task with a great deal of enthusiasm and professionalism and quickly established a rapport with the GIS team members and other stakeholders both internal to QR and with external agencies.

Bill was successful in developing a credible capability that had not previously existed within QR and one that establishes a foundation platform on which the organisation can build into the future. Bill was fundamental in the development and deployment of the GIS web mapping system (QR Discovery) and provided an important point of reference when in discussions with the vendor.

Bill worked tirelessly in the development of clear roles and responsibilities for the GIS team and supported me personally during our search for a permanent QR Network GIS Manager and played a vital role in the recruitment and selection process such that we now have an individual who can continue the excellent work that Bill established in his time with us.

The fact that Bill's tenure with us was extended on two occasions is a direct indication of the value of his contribution and the measure of the confidence that the organisation had in his abilities.

I would have no hesitation in recommending Bill as a very capable and competent GIS professional; he has clarity of thought that ensures progress on the issues impacting on an organisation and posses a determination to develop lasting solutions even in a complex and sometimes dysfunctional large organisation.

Yours sincerely

A handwritten signature in blue ink that reads 'I. Croot'.

Ian Croot
Manager Asset Management Systems
QR Network, Network Systems & Capability